

Reporting Printing Problems

If you are having trouble printing or anything involving printers, please send mail to help@cis.rit.edu. Please be sure to include all pertinent information such as:

- Your username if you are having trouble with a print job
- The name of the printer giving you trouble
- The name of your print job if applicable
- Any error messages the printer may be giving you
- A brief and descriptive explanation of the problem